APPENDIX C

THE RT. HON. TESSA JOWELL M.P.
Member of Parliament for Dulwich & West Norwood

18 February 2010

HOUSE OF COMMONS
LONDON SW1A 0AA

Tel: [redacted] Fax: [redacted]
Email: [redacted] Website: www.tessajowell.net

Our Ref: 01100662

Mr David Swaby
Southwark Licensing Team
Chaplin Centre
Thurlon Street
London
SE17 2DG

RECEIVED
24 FEB 2010

Dear Mr Swaby,

Mr Peter Hore, [redacted]
Ms Mary Hill, [redacted]
Mr Robert Holden, [redacted]

Licensing Ref: 831362
Application Type: Premises (Review)
Hypnotic
75-79 Norwood Road
SE24 9AA

I have been contacted by my above named constituents who wish to write in support of the review for the above licensing application.

My constituents have expressed to me their concerns about crime and disorder problems related to the 'Hypnotic' bar & club in Norwood Road (formerly 'Brockwells'). I share their concerns about these premises and have outlined their position below. Following a number of serious criminal incidents late last year, I understand that the police have applied for a review of the licence and there will be a licensing hearing on 25 March. Please note that I have also been in contact with other local residents who are very concerned about incidents on these premises but who fear making their support for this review public because of reported intimidation from those associated with the club. I have spoken to the Police Licensing Unit who have reiterated to me their concerns about these premises.

1) The Prevention of Crime & Disorder.

My constituents understand that the police are investigating the attempted kidnap of a 16-year-old girl from the club, as well as the open use of drugs on the premises. They are very concerned that police have collated evidence that customers using the premises openly use controlled drugs without any intervention by the club management and this also includes usage by members of staff. They are also very concerned to learn that '*the premises are not adhering to or operating the stringent security search procedures that were placed on the Premises Licence as the direct result of a previous Premises Licence review in 2008 after serious incidents of crime & disorder involving firearms, knives and drugs'.*

2) Public Safety.

Local residents are concerned that the premises appear to have been very slack in their implementation of strict procedures to control drugs being taken into the premises. They understand that this is having a detrimental impact upon the the police's investigations into the attempted kidnapping referred to above.

3) Protection of Children From Harm.

The attempted kidnapping clearly also has implications under this category. I understand that the victim attended the club with a friend, also aged 16, without aged checks being conducted and that alchohol was supplied to them without any enquiry as to their age. I understand from the Police that the premises were not using the electronic identification entry system and therefore potential witnessess and details of the suspect were not available.

I trust the above concerns will be given due consideration when it comes to assessing this application for review. It would appear to me that there are clearly well founded fears and concerns that this club, should it be allowed to retain its licence, will continue to represent a severe and present risk to the well being of the local community.

Yours sincerely,

Tess Jowell

Rt. Hon. Tessa Jowell MP

Swaby, David

From: Parkins, Richard
Sent: 15 February 2010 17:21
To: Swaby, David; Tear, Jayne
Cc: Franklin, David
Subject: FW: Hypnotik Licence Review

Hi both

Please see below.

Richard

From: Eckersley, Toby
Sent: 15 February 2010 17:01
To: Parkins, Richard
Cc: Sheila Northover; Simon Taylor; 'john brunton'; Crookshank Hilton, Robin; Vineall, Nick; [redacted]
Subject: RE: Hypnotik Licence Review

Richard:
Please regard this message as formal support, in my capacity as one of the councillors in the ward in which the premises are located, for the police application to review the licence in respect of the premises known as Hypnotic in Norwood Rd SE24; in particular in support of the representations made by the Herne Hill Society dated 11 February 2010. This message should also be regarded as an objection to any application for extension of hours of operation and/or opening of the aforementioned premises.
If I have to complete any further formalities in order to ensure that my support is conveyed to the Licensing Committee or Sub-Comittee, please advise.
Toby Eckersley

From: john brunton [mailto:[redacted]]
Sent: 11 February 2010 12:05
To: Crookshank Hilton, Robin; Eckersley, Toby; Vineall, Nick
Cc: Sheila Northover; Simon Taylor
Subject: Hypnotik Licence Review

Dear Councillors

I am attaching the Herne Hill Society's response to this review, sent today to Southwark Licensing.

I understand that past restrictions on Councillors' ability to intervene in licensing cases have recently been eased. I therefore do hope that you will feel able to make your views known and reinforce to the Licensing Committee local residents' concerns about activities at this club.

Yours

John

John Brunton
Vice-Chair
The Herne Hill Society

The Licensing Service
c/o Southwark Community Safety Enforcement
The Chaplin Centre
Thurlow Street
London SE17 2DG

THE HERNE HILL SOCIETY

Registered with the Civic Society

14th February 2010

Dear Sirs

License Review: Hypnotik, 75-79 Norwood Road, SE24 9AA

I am writing on behalf of the Herne Hill Society to comment on the current review of the Hypnotik's licence and to recommend that the current licence should be withdrawn.

We are the local amenity society for Herne Hill, covering mainly the London SE24 postal district. Founded in 1982, we are a Registered Charity, governed by a constitution and with policies and activities determined by a Committee elected by members. The Society works to enhance and maintain the quality of the amenities, facilities and environment of the Herne Hill area for the benefit of residents, visitors and trades-people.

There is a history of inappropriate behaviour associated with these premises since the establishment then known as 'Brockwell's' opened in 2004, operating mainly as a night club in a building formally used as a restaurant. Following a police raid in 2008 at which a number of breaches of licence conditions and evidence of criminal behaviour were discovered, the name was changed to 'Hypnotik'. It was permitted to continue to operate, but with severely reduced hours, although under the same management and licence holders.

Until 'Brockwell's' opened, the Herne Hill Society received no complaints about late night disturbances in the surrounding area. After 2004, people living locally began reporting problems of disturbances arising from late night noise, shouting in the streets, revving car engines, car doors banging, litter, vomit, urination in gardens etc. Also the scenes outside Brockwell's late at night were very intimidating for people passing by, with loud music, large volumes of traffic, illegal barbecues and people congregating outside.

Immediately after the police raid on 11th March 2008 and the closure of the premises, the noise and other disturbances stopped. However, since the premises were permitted to resume late-night operations, still as Hypnotik, following an appeal to Southwark Magistrates in August 2009, there have been further reports from local residents of loud drunk voices, car doors slamming, loud car radios in the early hours of the morning and evidence of quantities of litter deposited during the night both around the premises and in surrounding gardens.

Continued .....

The success of the licence holders' appeal to the Magistrates' Court in August 2009 to allow a return to late night opening caused considerable astonishment amongst members of the local community, many of whom had been affected by customers' anti-social behaviour. That surprise was compounded by the reports of criminal behaviour and the extent of the evidence of a failure on the part of the management and licence holders to conform to the licence conditions and to the objectives of the 2003 Licensing Act. This evidence was available to the Magistrate at the time of the appeal. However, the appellants reportedly made a number of commitments at the appeal hearing relating to an obligation to adhere to the licence conditions and, by ensuring that no one under 27 or 28 years of age was permitted on the premises, to attract a more mature and better behaved clientele,. Such commitments may well have strongly influenced the Magistrate in his decision to allow late night opening to resume.

The recent evidence from the police and from other sources indicates that these commitments have not been honoured and that serious breaches of the licence conditions and evidence of criminal behaviour have reoccurred. As this Society pointed out in its evidence submitted to the March 2009 Southwark Licence Committee hearing at which reinstatement of the premises' licence was considered, behavioural research suggests that the best measure of how an individual will perform in a given situation is how they acted in a similar situation, and in similar circumstances, in the past. This research conclusion is borne out by the particular facts in this case where, despite assurances to the contrary, the applicants are reported once again to have permitted illegal activities and breaches of their licence. The matters raised in the review application by the police do not relate to trivial breaches. They are concerned with extremely serious issues, namely the prevention of crime and disorder, public safety and the protection of children. The applicants have been given ample opportunity to regulate the premises in a proper manner. They have failed to do so. There are no reasonable grounds for thinking that this will change in the future.

The question must also be asked "How can a further license be once again be considered where the applicant has so clearly flouted assurances given to magistrates in order to secure their previous license?"

In view of the above and to help meet the objectives of the 2003 Licensing Act, in particular to prevent further incidents of crime and disorder and to protect children from harm, as well as to preserve the right of local residents to the peaceful and safe enjoyment of their community, the Herne Hill Society urges that the current licence for 'Hypnotik' be withheld.

I would be grateful if you could let us know the results of this review, when a decision has been made.

Yours sincerely

Dr John Brunton
Vice-Chair

Correspondence Address:

[redacted]

Fax: [redacted]
e-mail: [redacted]

STRADELLA AND SPRINGFIELD RESIDENTS' ASSOCIATION

Mr David Swaby
Southwark Licensing Unit
Chaplin Centre
Thurlow Street
London SE17 2DG

24 February 2010

Dear Mr Swaby

Licensing Act 2003
Application for Review of Premises Licence No. 829065, under s. 51 Licensing Act 2003
Hypnotik Bar, 75-79 Norwood Road, SE24

The Stradella and Springfield Residents' Association represents nearly 200 households in Stradella, Winterbrook and Burbage Roads and Half Moon Lane, SE24, in the vicinity of the above bar or club.

On behalf of these residents we write in support of the review of the above premises licence initiated by the Metropolitan Police.

By letter dated 14 February 2009 we opposed the application by these premises in January 2009 to vary their premises licence to extend substantially their operating hours after they had been reduced following a police raid, as we considered that this would lead to an increase in crime and disorder in a predominately residential area and was contrary to the promotion of public safety, the prevention of public nuisance and the protection of children from harm. We were gratified that the Southwark licensing Sub-Committee appeared to accept our arguments and varied the licence so as to permit an extension of only 30 minutes on Fridays and Saturdays. Unfortunately this decision of the Sub-Committee was successfully appealed. We appeared as witnesses at this appeal supporting the Sub-Committees decision, but to no avail. The result was that the normal

operating hours of the Hypnotik following the appeal were until 4 am on Thursdays through Saturdays, until 1.30 am on Mondays, Tuesdays and Wednesdays and 0.30 on Sundays.

We consider that our fears expressed in our opposition referred to above to the application to vary and in the appeal have been vindicated by the grounds for review set out in the Metropolitan Police's application. In the matter of **Prevention of Crime and Disorder** the police state that they are investigating the attempted kidnap from the club of a 16 year old girl on 31 October 2009 and that they have collated evidence, from covert visits, that customers at the premises and members of the staff are openly using controlled drugs without any intervention by the club management.

On **Public Safety** the Police have serious concerns over the club's laissez-faire attitude to the implementation of the stringent search procedures, including failure to use the electronic identification entry system, which are conditions of the premises licence, and that this has resulted in illegal controlled drugs being taken into the premises.

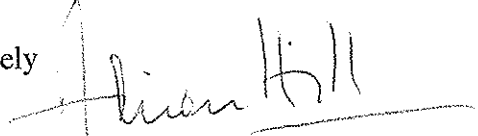
The attempted kidnap of the 16 year old from the premises shows that minors are being admitted contrary to the licensing objective of **Protecting Children from Harm.** The Police application further contends that the investigation into this crime has been hindered and that details of potential witnesses and/or suspects are unavailable as a result of the lax operation of the required entry search and identification procedures

Local residents continue to suffer **public nuisance** in the early hours of the morning arising from club and bar premises on their leaving such premises to collect their cars parked in local residential streets, with loud voices, slamming of car doors and the revving of engines.

At the appeal against the Licensing Sub-Committee's decision of 25 March 2009, the proprietor gave assurances to the Magistrate that he was changing the age profile of his customers and in future would not admit anyone under the age of 23. The Magistrate accepted this assurance and indicated in his judgment that this was one of the factors on which he allowed the appeal. This assurance has clearly been broken as shown, inter alia, by the fact that, shortly after the implementation of the extended hours permitted by the appeal, a 21 year old man was shot in the street after leaving the Hypnotik and by the attempted kidnap of a 16 year old on the premises.

For the reasons set out above, we believe that if on the review of the premises licence of the Hypnotik Bar it is permitted to continue with its present operating hours it will continue to present a serious threat to law and order, public safety, protection of children and the well-being of the local community. In our view its closing time should not be later than midnight on any day, and that indeed there is a strong case for revoking the licence altogether in view of the history of repeated breaches of its licence conditions in recent years, and the likelihood on past form that breaches will continue.

Yours sincerely



Adrian Hill Chairman SSRA

Southwark Council

Members' Room
Southwark Town Hall
Peckham Road
London SE5 8UB

The Licensing Service
c/o Southwark Community Safety Enforcement,
The Chaplin Centre,
Thurlow Street
London SE17 2DG

February 22, 2010

Dear Sirs,

Review of Premises Licence Under Section 51 Licensing Act 2003: Hypnotic, 75-79 Norwood Road, London SE24 9AA

I am writing as a ward councillor for Village Ward in the London Borough of Southwark, where Hypnotic (also known as Hypnotik) is located, to support the Metropolitan Police's application (829065) for a review of Hypnotik's premises licence. In addition to the police's evidence of Hypnotik's breaches under the 2003 Licensing Act regarding the Prevention of Crime and Disorder, Public Safety, and the Protection of Children from Harm, I would also like to address the fourth licensing objective of the Prevention of Public Nuisance.

I have been dealing with complaints from the community regarding Hypnotik (which is in the location of the establishment formerly known as Brockwell's) and other late night venues on Norwood Road for three years now in my capacity as a ward councillor. I also sit on the Herne Hill Working Group, a community liaison committee set up to address local community concerns in tandem with council officers and police from both Southwark and Lambeth after the shooting incident on Norwood Road in August 2009.

Furthermore, I have also worked directly with Mr Lincoln Smith (who is cited in the police application) in a genuine attempt to resolve the issues between all parties in a fair manner. To this end I have formally visited the premises with former Superintendent Olisa in the past and had numerous telephone conversations with Mr Smith as well as informal talks in situ, as I am often in the area.

In addition to my regular dealings with the community on the increasing incidents of violent crime as cited by the police, and the peripheral nuisance caused by ongoing allegations of casual drug dealing, anti-social behaviour, and the presence of illegal barbecues (about which there have been complaints to me concerning damage to the pavement and other shops in the parade) around the premises, I have also been dealing

Switchboard: 020 7525 5000

with specific complaints by residents of noise nuisance due to the high volume of the music generated within Hypnotik itself.

During this time, it appears that specific noise complaints by affected local residents have been extremely difficult to properly log due to an apparent misallocation in Southwark's Environmental Services computer database, which appears to have led our Customer Service operatives to believe that Hypnotik is actually located in Lambeth and not in Southwark.

From frequent discussions with residents it appears that this misunderstanding has not only been responsible for a lack of officially logged complaints, which I am concerned has in turn affected the statistics that are influencing decisions by council officers, but it has also led to a high degree of frustration within the community resulting in a reluctance to formally log complaints (which, in turn perpetuates the low statistics).

For example, an email exchange dated from September 1 to September 3, 2009, between a local resident in a flat in the block at [redacted] and Southwark's Environmental Customer Services demonstrates the misallocation of the location of Hypnotik as the Environmental Services operator clearly states that, "Unfortunately, the Hypnotik Club is situated in Lambeth, therefore you will need to contact them with any queries relating to noise". Two days later, the operative confirms, "I have checked and this club is not on our systems".

In despair, the resident persists, quoting internet urls from Southwark's own Licensing website in order to convince our Environmental team that Hypnotik is indeed located in Southwark, with the additional comment, "How it [Hypnotik] even has been granted a late night licence for essentially a non purpose built (i.e. it's a shop front) venue with no soundproofing on a residential street is remarkable??".

Additionally, I have also personally had internal email exchanges with council officers as recently as November 13, 2009, which indicate that our side of Norwood Road – and, by default, Hypnotik - was still allocated in our computer database as being in Lambeth.

Therefore I am concerned that there is no way of identifying just how many attempted noise complaints have been lost during the three year period that I have been dealing with the late-night licensing issues on Norwood Road, and specifically with Hypnotik.

Another unlogged casualty of noise nuisance that I am aware of is the resident at [redacted] As this flat is located above the shop immediately next to Hypnotik and shares a party wall with the club, the tenant tried to take matters into his own hands and negotiate directly with the club over the past year.

In an email to me dated May 7, 2009, the resident's sample log contains an entry for 25/04/2009 stating, "Room shaking, went down at about 0330 to ask when they were closing and point out the fact that my room was shaking, bouncer said she'd ask the bass to be turned down but no discernible change when I got back to my room."

In a recent telephone conversation, the resident told me that he has now given up and will be moving out of his flat on March 23. He doesn't think that the landlady will ever be able to rent out the flat with a nightclub next door, due to the high volume of noise from the premises.

In summary, initial observations concerning aspects of Hypnotik's location can be misleading. Norwood Road is not only a boundary road between Southwark and a troubled part of Lambeth, but it also forms part of the A215 route from Southwark's crime hotspots of Walworth and Camberwell out of the borough towards Croydon. Being at the crossroads of three wards (Village, Herne Hill, and Thurlow Park) within two boroughs it is outside of the usual police crime hotspot patrol circuit, with no CCTV coverage, and is therefore conducive to a variety of activities which can be conducted under the radar, so to speak.

On the other hand, the premises is located in a Victorian-style shopping parade surrounded by a residential area, with a park across the street – a location which is considered by the residents to be unsuitable for late-night nightclub activities in general.

From my ongoing experience of these issues as ward councillor, I believe that the inherent physical location of this premises places an inordinate amount of long term responsibility upon any management in order to address the ongoing security logistics associated with a late night licence.

Furthermore, I believe that the cost of resolving the internal noise issues would be prohibitively expensive, as the only sure way of successfully guaranteeing that local residents aren't disturbed by high volumes of bass frequency noise leakage would be to install a completely acoustically isolated internal structure of the type used in recording studios.

I would therefore request the Licensing Sub-Committee to revoke Hypnotik's licence based on the Metropolitan Police's evidence relating to breaches of the three 2003 Licensing Act objectives of the Prevention of Crime and Disorder, Public Safety, and Protection of Children from Harm. I also hope that my representation has adequately demonstrated that the fourth Licensing Act objective of the Prevention of Public Nuisance has been additionally breached.

Sincerely,

Cllr Robin Crookshank Hilton
Conservative Member for Village Ward

Crookshank Hilton, Robin

From: Edward Saunders [redacted]
Sent: 07 May 2009 16:14
To: Crookshank Hilton, Robin
Subject: Noisy club on Norwood Road
Follow Up Flag: Follow up
Flag Status: Red
Attachments: Club Log.xls

Hi Robin,

I got your email address from my landlady, Stella (sorry, her surname escapes me right now - it starts with a 'G'...). I've been having problems with the bar/club next to my flat and she spoke to you on Tuesday morning I believe. I live at [redacted] and the club is called Hypnotik. I've attached a log of the recent issues I've been having.

I haven't had any problems for the last two nights, but I'm expecting them to have a big night tonight and over the weekend (as they had a busy night last Thursday and the Saturday before they were open till past 0430). I suppose the summary is that in the 9 nights I've slept there (only one of those being a saturday), I've gone down to ask them to turn the music down 3 times, and slept in the living room twice. I purposely avoided sleeping in the flat last weekend because my girlfriend was visiting (she lives in Edinburgh) and I didn't want my weekend disrupted - especially seeing as on the Thursday AND the Monday we slept in the living room because of the noise.

I'll call the number Stella gave me for the noise team (020 7525 5777) if the music is too loud tonight or over the weekend, but thought I should email you this before I did. If there's anything I can do to help out this process then let me know - my mobile's [redacted] We don't have the internet set up at our flat yet so I'll only get emails during the day while I'm at work.

Thanks very much,

Ed

Date	Day	Music Switched off (whichever came first)	Sleep	Notes
25/04/2009	Saturday		0430	Room shaking, went down at about 0330 to ask when they were closing and point out the fact my room was shaking, bouncer said she'd ask the bass to be turned down but no discernible change when I got back to my room. Fell asleep through exhaustion - had been trying for an hour, music was still going when I finally did.
26/04/2009	Sunday	2330		
27/04/2009	Monday	2330		
28/04/2009	Tuesday	0030		Turned off when I went down and asked it to be turned down - only manager, dj and one woman sitting at the bar in the club
29/04/2009	Wednesday	2300		Stella (landlady) spoke to Lee (club owner) during the day, he said he'd turn down the music at 2300 and turn a speaker on an adjoining wall off, if it was ever still too loud he said I should come down and ask them to turn it down and they would.
30/04/2009	Thursday		0200	Slept in living room - went down to ask them to turn it off at 0010, bouncer went into club and said it had been but no noticeable difference
01/05/2009	Friday	-	-	Away visiting girlfriend's parents anyway
02/05/2009	Saturday	-	-	Avoided flat on Saturday night and slept at my parents (girlfriend down from Edinburgh, wanted quiet, thought to leave aggravation until next week)
03/05/2009	Sunday	-	-	Avoided flat on Sunday night for same as above - night advertised on poster in club window: paid entry before 0030, "more" after
04/05/2009	Monday		0130	At 2340, music was turned up - able to feel it through the floor in the living room, slept in living room as still better than my bedroom. Didn't see any use in asking for music to be turned down as it was a very busy night -- fully expected to be ignored as before (plus I was exhausted and not feeling like confronting an entire club!)
05/05/2009	Tuesday	-	-	No noise -- I think the club was closed. Stella again talked to Lee and he said he hadn't been told about my previous complaints about the noise (apart from on 28/04 when it was him I spoke to)
06/05/2009	Wednesday	-	-	A very small amount of noise, (even at about 0130) but not sure if this was from club downstairs or down the road. Either way, wasn't disturbed by it so if this was from the club downstairs I'm fine with the noise being at this level

Crookshank Hilton, Robin

From: Edward Saunders [redacted]
Sent: 07 May 2009 18:38
To: Crookshank Hilton, Robin
Subject: Hypnotik licensing hours

Hi Robin,

For what it's worth, I did a little digging:

http://licensing.southwarksites.com/LicPremisesAppliedDetails.asp?systemkey=829065

It doesn't say anything on the site about whether this was approved or not, but I assume it was. If so, they've clearly broken their licensing terms twice in the times I've been there, but with a license till 3.30 on Thursdays, Fridays and Saturdays, I'm not sure what we're going to do - before we moved in Stella told us that the club was only open late twice a week, Sundays and Thursdays, and then only till 1 in the morning (which is clearly incorrect). Can you confirm for me that those licensing hours are correct?

Thanks,

Ed

Crookshank Hilton, Robin

From: Crookshank Hilton, Robin
Sent: 30 September 2009 13:35
To: Franklin, David; 'Paul.Compton@met.pnn.police.uk'
Cc: Dickinson, Tracy; 'Jeff.Jenkinson2@met.pnn.police.uk'; Toy, Jonathon
Subject: FW: Noise/licence complaint - Hypnotik Club

FYI... here is another complaint about Hypnotik that has come to me from a Lambeth resident. Can you guys check to make sure that it shows up in our system?

What's worrying me is that our Southwark noise team are STILL telling residents that Hypnotik is in Lambeth – you can see the exchange below.

How can we get this sorted out?? Everyone keeps telling us that our stats are low, but residents are STILL having problems logging complaints!

----- Forwarded by Christina Bell/O&M EAME/OMG on 30/09/2009 11:22 -----
From: "Ben Perry" [redacted]
To: "Christina Bell" [redacted] "Frances Pierce" [redacted]
Date: 29/09/2009 14:37
Subject: Fw: Noise/licence complaint - Hypnotik Club

not sure if this is a proper reference number on the noise complaint front

From: Environmental Customer Services
Sent: Thursday, September 03, 2009 10:45 AM
To: Ben Perry
Subject: RE: Noise/licence complaint - Hypnotik Club

Yes

Sorry Ben

We have it on our system as a wine bar and not at all on the other system.

I have logged a request to the noise team to investigate and they will be out within the next 3 working days.

Your reference number for this request is 8004194176.

Please accept my apologies for any inconvenience.

Yours sincerely

Debbie

Environment Services
Environment@southwark.gov.uk
020 7525 2000

From: Ben Perry [mailto:[redacted]

Sent: Thu 03/09/2009 10:05
To: Environmental Customer Services
Cc: Regen, Licensing
Subject: RE: Noise/licence complaint - Hypnotik Club

Debbie

Please can you check again as I have found it in your systems:

Hypnotik, 75-79, Norwood Road, LONDON, SE24 9AA

According to your Licensing site http://licensing.southwarksites.com/its Licence Number is 829065
http://licensing.southwarksites.com/LicPremisesGrantedDetails.asp?systemkey=829065

This venue is authorised to play music until 1am on Monday however was doing so until 4am the Monday just past. How it even has been granted a late licence for essentially a non purpose built (i.e. it's a shop front) venue with no sound proofing on a residential street is remarkable??

Aside from an illegal breach in their licenced hours and the questionable nature of granting this venue a licence in the first place from a quick look at the conditions of their licence they appear in breach of a number of these. In addition to reporting the ongoing associated environmental disturbance of the operation I suggest an investigation and review from your officers of the licence granted to this venue. Please keep me informed of the findings.

Regards

Ben Perry

Subject: RE: Noise/licence complaint - Hypnotik Club
Date: Thu, 3 Sep 2009 08:06:47 +0100
From: EnvironmentalCustomerServices@southwark.gov.uk
To: [redacted]

Dear Ben

I have checked and this club is not on our systems. Can you please provide the full address and postcode of the club, as this will make it easier to locate definitively.

Yours sincerely

Debbie

Environment Services
Environment@southwark.gov.uk
020 7525 2000

From: Ben Perry [mailto:[redacted]
Sent: Wed 02/09/2009 21:43
To: Environmental Customer Services
Subject: Re: Noise/licence complaint - Hypnotik Club

Debbie,

Can you please check on that as Lambeth tell me it's in Southwark, as I thought the top of Norwood Road was.

Regards

Ben

From: Environmental Customer Services
Sent: Tuesday, September 01, 2009 11:47 AM
To: Ben Perry
Subject: RE: Noise/licence complaint - Hypnotik Club

Dear Mr Perry

Thank you for your email.

Unfortunately, the Hynotik Club is situated in Lambeth, therefore you will need to contact them with any queries relating to noise.

Yours sincerely

Debbie

Environment Services
Environment@southwark.gov.uk
020 7525 2000

From: Ben Perry [mailto:[redacted]
Sent: Tue 01/09/2009 04:12
To: Environmental Customer Services
Cc: noise@lambeth.gov.uk
Subject: Noise/licence complaint - Hypnotik Club

I would like to record a persistent noise complaint against the Hypnotik nightclub on Norwood Road.

It's currently nearly 4am on a Monday night and I have again been disturbed from sleep in my flat by the bass music from the club, load conversation on the street outside the club as well the disturbance from car stereos, horns (illegal in itself at this time), whistling, shouting and door slamming as cars and minicabs for the club park all down both sides of Norwood Road between Herne Hill Junction and Rosendale Road - including outside my flat.

I am particularly surprised that this club should have such a late licence when it's a working day the next morning, however even on weekends it is clearly an anti-social nuisance to be woken at 3-4am as patrons leave the club and then to be kept awake by its bass music. Sleeping with windows open has become an impossibility making life further uncomfortable during the summer months.

Whilst I am a Lambeth resident this noise is occuring from Southwark, please file a complaint to firstly report/question the late licence of this club (now past 4am and still loud music) with a preference to revoke this club's late licence from persistently disturbing what is otherwise a pleasant residential area.

Ben Perry
[redacted]

Internal email exchange

Crookshank Hilton, Robin

From: Crookshank Hilton, Robin
Sent: 16 November 2009 13:16
To: Gentry, Ian; Dickinson, Tracy
Cc: 'Jeff.Jenkinson2@met.pnn.police.uk'; 'Paul.Compton@met.pnn.police.uk'; 'Tom.Cornish@met.pnn.police.uk'; Keeley, Paul
Subject: RE: Norwood Temporary CCTV Science Experiment

Hi Ian,

Thanks so much for this... I'm sorry to be such a pain in the bottom, as I know how much you have already bent over backwards repeatedly to help me over the past two years, but I think it's best that the communication loop between all parties is maintained so that these things don't fall between the cracks. So, from that point of view, this was a successful Science Experiment, as we managed to flush out some basic logistical flaws.

The method to my madness is this:-

1) I am concerned that our stats are artifically low because our computer records on mulitple levels have maintained that Norwood Road is in Lambeth. Therefore complaints are rebuffed which in turn leads to reluctance on the part of residents and traders to complain, thereby exacerbating the low stats and the accompanying high whinge factor.
2) I am concerned that your brilliant concept of installing a mast on the corner of Norwood and Croxted may be rejected due to revenue issues with the electrical supply. In actual fact, the traders have asked for a Norwood 'lighting feature' extravaganza for the Norwood ILRE which will probably need a separate EDF supply anyway, so I was planning that we could hook the mast into that... but if this isn't feasible, then we absolutely, positively need to be assured that a redeployable camera located on a suitable lighting column would be capable of filming BOTH the entrances to the nightclubs AND the reg numbers of the cars going south on the A215. It would be useful to monitor the entrance to the arches, but we could compromise on that as long as the first two objectives are achieved.
3) When we get our ILRE system we also need to ensure that the police have a completely independent system of being able to download the data so that we don't have to go through this saga everytime there is an incident.

In the meantime, can you please confirm that a strategically positioned camera will indeed be able to monitor BOTH the front of the shops/nightclubs AND the reg numbers of the cars on Norwood, as this will put my mind at rest. .

And can someone also please ensure that every single computer data base in Southwark Council lists Norwood Road as being in Southwark?!

Thanks again...

R

From: Gentry, Ian
Sent: 16 November 2009 10:19
To: Crookshank Hilton, Robin; Dickinson, Tracy
Cc: 'Jeff.Jenkinson2@met.pnn.police.uk'; 'Paul.Compton@met.pnn.police.uk'; 'Tom.Cornish@met.pnn.police.uk'; Keeley, Paul
Subject: RE: Norwood Temporary CCTV Science Experiment

Dear Robin,

I'm disappointed that you didn't get the response you should have expected. I have spoken to Paul, our Technical Supervisor and he has assured me that all the Duty Supervisors were sent an email when the camera was deployed. I have asked him to look into why Pawel was not aware that this camera had been deployed and to ensure that this doesn't happen again.

Regarding the download of data, after speaking with PC Bush, Paul has scheduled a visit to retrieve any evidence we may have and pass on.

Apologies once again that you didn't get the correct response Robin. After Paul has read the riot act to the Duty Supervisors, this shouldn't happen again.

Regards,

Ian

From: Crookshank Hilton, Robin
Sent: 13 November 2009 13:28
To: Gentry, Ian; Dickinson, Tracy
Cc: 'Jeff.Jenkinson2@met.pnn.police.uk'; 'Paul.Compton@met.pnn.police.uk'; 'Tom.Cornish@met.pnn.police.uk'
Subject: Norwood Temporary CCTV Science Experiment

Dear Ian,

The good news is that traders and residents confirm that the signage displaying the CCTV Control Room number relating to the temporary CCTV camera on Norwood is indeed up now.

But, as I hadn't heard anything back from you about the retrieval of footage to use as evidence for the Half Moon Pub attack, I thought I would try phoning the Control Room myself to see how I would go about accessing this...

To my dismay, not only did the Control Room NOT even know that a temporary camera had been installed there since August, but they insisted that Norwood Road was in Lambeth and therefore had nothing to do with them (AGAIN!).

I asked to speak to the supervisor, called Pavel, who suggested that I should email you so that you can tell them that there is a temporary CCTV camera on Norwood and that they may get calls from residents noting incidents for them to log for later retrieval.

In fact, you might get a frantic phone call from him directly because I think I may have freaked him out...

In the meantime, I guess it's too late for us to obtain the footage relating to the Half Moon Pub attack now??

R

p.s. I'm home with food poisoning today, which is really boring, so I thought I'd phone the nice DS in the Drug Squad that Richard Noble recommended and ask him to teach me how to do drug surveillience. Will let you know how I get on...